



# plymouth foam

March 23, 2020

Dear Valued Customers and Partners,

The health and safety of our team members remains our top priority. We have seen many local and state governments issue “stay at home” or “shelter in place” orders.

We believe that Plymouth Foam manufacturing facilities provide products that our country needs including; insulated shipping containers for food, medicine, and organ transplants. We also manufacture products for the hydroponics/aquaponics industry which supply lettuce and other produce. These products, along with a variety of other products that we manufacture, are critical to the nation’s supply chain.

The U.S. Department of Homeland Security has specifically identified multiple markets that our business serves, as mentioned above. Being part of the nation’s “critical infrastructure industry” it is clear that we have a “special responsibility” to try to maintain our normal business operations during these challenging times. Therefore, Plymouth Foam will continue to operate all facilities while taking safety precautions at every step to keep our team members safe and healthy during the COVID-19 pandemic.

Engagement will be the key to our mutual success. We are committed to ensuring ongoing communication through telephone (800-669-1176), email ([orderdesk@plymouthfoam.com](mailto:orderdesk@plymouthfoam.com)), or virtual meetings. All customer orders should continue to be sent to [orderdesk@plymouthfoam.com](mailto:orderdesk@plymouthfoam.com).

Sincerely,

Mark Schuh  
Vice President/General Manager

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