



Senior Quality Technician Impact Description

Who We Are

We create confidence to do what we can't. We reward creative thinking in our team and partners to ensure that our process delivers innovative solutions. We take pride in breaking paradigms and challenging the status quo!

Our Values Are P-R-O-T-E-C-T

Passion - Our actions reflect our passion for our work, products, business partners and careers.

Respect - We treat both external and internal customers with integrity, honesty and professionalism.

Operational Excellence - We find opportunities to learn, grow and become more masterful at our craft. We care about the work we do; it matters to us.

Teamwork - We work together to achieve shared goals.

Enjoyment - Life is too short to not enjoy. We make every interaction with us a great experience.

Creativity - We ask "why not" whenever possible. We provide innovative solutions.

Trust - We bring the highest level of integrity to all that we do. We are open, honest and fair in our communications.

Plymouth Foam came to life in August of 1978 by Tecwyn Vance Roberts as a family run business. Today, Plymouth Foam is still a family business, that is proud to be a business of families. We eagerly and warmly welcome each new team member, and their families, as they join our efforts to follow the vision of our founder who single-handedly brought the innovations of foam to the people of Plymouth. We have three facilities (Wisconsin, Minnesota, and Ohio) and employ over 200 associates. We service a variety of industries- including construction, insulation, and packaging.

Who You Are

You'll be a reliable results-oriented high-quality-of-work person who is driven to succeed in a highly team-oriented environment. You have practical experience motivating team members to perform at the highest of standards. You have both education and practical experience in quality control including ISO 9001 Standards, Quality Planning, Process FMEA's, PPAP's, and Control Plans, process improvement, and lean manufacturing.. You love data and details and focus on ensuring even the smallest details are understood and followed. You will be willing and able to work with others to accomplish a variety of tasks on a daily basis within a specified timeframe. You will thrive on efficiency, quality, and the sensation of a job well-done.

If you want to grow a business, express the best parts of yourself, and have a major impact on a company's day to day operations, this is an ideal role for you. You will grow and develop new skills and have adventures you've likely never had before.

Why This Role Matters

This is an opportunity to support a fast-paced manufacturing company. We innovate possibilities for our stakeholders through an immense variety of products and opportunities.. There are 3 keys to success in this role:

1. Quality Planning - Primary focus on prevention of quality complaints both internal and external through quality planning functions.
2. Coaching and Mentoring - Teaching associates the quality expectations and mentoring them to be thorough and detailed.
3. Root Cause Analysis - Utilizing quality tools to find true root cause and thoroughly implement corrective action.

Who Your Customers Are And How This Role Delivers Value To Them

Your external customers are the customers of the business. Your internal customers will be the Plymouth Foam team of associates. You'll provide value by implementing preventative quality programs and processes that reduce the businesses overall quality expenses. Your customers will partner with you to develop control plans and implement corrective action and process improvements.

Responsibilities

- Develop Quality Control Plans
- Create and Implement Process Check sheets
- Manage Job Instruction Process
- Root Cause Analysis and Corrective Action Implementation
- Problem Containment, Investigation and Response to Customers
- Data Analysis and Trend Analysis
- First Piece Approval
- Quality Mentor for Associates
- Quality Inspections
- Process Documentation

- ISO Audits

Systems Used

- Plex- an online ERP system designed to streamline processes and information across the entire organization

Requirements

- Minimum of a 2 year degree in Quality Management
- Minimum of 2 years of practical experience in quality control within an ISO certified manufacturing facility.
- Experience with FMEA, CTQ's, Control Plans, PPAP's
- Demonstrated strong problem solving skills
- Demonstrated experience in root cause analysis
- Ability to manage priorities and multitask
- Demonstrated strong data analysis skills
- Demonstrated Lean Manufacturing experience
- Proven skills in motivating team members to perform at their highest level
- Ability to coach and mentor others

Compensation

Compensation is \$18.15 per hour. This role is full-time. Bonus structure TBD based on both your own and the company's performance.

Benefits

Plymouth Foam offers a variety of associate benefits, including: Health Insurance, access to the Center for Health & Wellness, Dental Insurance, Vision Insurance, a Company Sponsored Life Insurance plan, Short Term and Long Term Disability Insurance, a 401(k) plan with a matching contribution, Vacation Time, and Holiday Pay.